

PRIVACY POLICY

(A) Introduction to Privacy Policy

Welcome to the Bitcoin.co.id platform which is a product of PT INDODAX which is directly operated by the Bitcoin.co.id team.

Bitcoin.co.id is committed to being responsible under the applicable privacy laws and regulations in Indonesia (the "Privacy Law") and is fully committed to respecting the privacy rights and concerns of all Members/Verified Members registered on our platform.

The following Privacy Policy explains how Bitcoin.co.id along with the terms of use of the Bitcoin.co.id platform stated in the "Terms & Conditions" and other Information contained in the Bitcoin.co.id website establishes the basis for collecting, storing, use, process, control, transfer, disclose and protect Member/Verified Member Personal information that Bitcoin.co.id obtains and collects from Member/Verified Member consisting of Member/Verified Member personal data, which Member/Verified Member uses when registering , access, and use services on the Bitcoin.co.id platform.

It is important for Member/Verified Member to understand and understand this Privacy Policy along with other applicable information that will be used as the basis for managing Member/Verified Member personal data. This Privacy Policy ("Privacy Policy") is designed to help Member/Verified Member to help Member/Verified Member understand how Bitcoin.co.id collects, uses, discloses and/or processes personal data that Member/Verified Member has entrusted to Bitcoin. co.id and/or Bitcoin.co.id have about Member/Verified Member, both now and in the future, as well as to help Member/Verified Member make the right decision before providing Member/Verified Member personal data to Bitcoin.co .id. By continuing to access, and always use the Bitcoin.co.id Service, Member/Verified Member is hereby deemed to have agreed to all Privacy Policies listed on the Bitcoin.co.id platform and its changes. IF THE MEMBER/VERIFIED MEMBER DOES NOT ALLOW THE PROCESSING OF MEMBER/VERIFIED MEMBER PERSONAL DATA AS DESCRIBED IN THIS PRIVACY POLICY, WE DO NOT RECOMMEND USING THE Bitcoin.co.id SERVICE OR ACCESSING THE Bitcoin.co.id PLATFORM. If Bitcoin.co.id changes the Bitcoin.co.id Privacy Policy, Bitcoin.co.id will post the changes or the amended Privacy Policy on the Bitcoin.co.id Platform. Bitcoin.co.id reserves the right to change this Privacy Policy at any time.

This Privacy Policy covers the following:

1. Personal Information obtained and collected by Bitcoin.co.id

1.1 Personal Information is any form of Information that is recorded in a material form or not, from that information the identity of a person can be directly seen or recognized and known naturally and can be ascertained directly by an organization or entity that collects the information, or when it is collected with other information, which can identify a person directly, indirectly, who can or is likely to be accessed by an organization.

1.2 . As long as a Member/Verified Member uses Bitcoin.co.id Services, Bitcoin.co.id can collect Member/Verified Member Personal Information, which includes but is not limited to:

- a. Identity Data, such as name, gender, profile picture and date of birth;
- b. Contact data, such as delivery, e-mail address and telephone number;
- c. Account data, such as bank account and payment details;
- d. Transaction data, such as details of orders or purchases of crypto assets or transaction history that Member/Verified Member makes while using the Bitcoin.co.id platform;
- e. Technical data, such as Internet Protocol (IP) address, login data, browser type and version, time and location zone settings, browser plug-in type and version, operating system and platform, device identity and device-related matters when using the platform Bitcoin.co.id;
- f. Profile data, such as usernames and passwords, purchases, order or interest preferences, responses to responses and surveys;
- g. Usage data, such as information on how Member/Verified Member uses the Bitcoin.co.id platform, products, services by Member/Verified Member;
- h. Location data, a method used by Member/Verified Member when taking and sharing location with Bitcoin.co.id in the form of photos or videos and uploading it to the Bitcoin.co.id platform;
- i. Biometric data, is a sound file when Member/Verified Member uses other facial and body features and voice or things that are features of the device by uploading it to the platform;
- j. Marketing and correspondence data, matters relating to Member/Verified Member preferences in receiving marketing from Bitcoin.co.id and third parties as well as Member/Verified Member communication preferences.

1.3 Member/Verified Member agrees not to submit any information that is inaccurate or misleading, and Member/Verified Member agrees to notify inaccuracies or changes to such information. Bitcoin.co.id has the right, at its discretion, to require further documentation to verify the information submitted by Member/Verified Member.

2. Data usage by the platform and Bitcoin.co.id can receive Member/Verified Member personal data in the following situations:

- 2.1 When a Member/Verified Member creates an account on the Bitcoin.co.id platform or renews a Bitcoin.co.id account, including username, email address, phone number, password, address and others;
- 2.2 When Member/Verified Member uses a feature or function available on the Bitcoin.co.id platform;
- 2.3 When a Member/Verified Member registers for a service from the Bitcoin.co.id platform or purchases a crypto asset product available on the Bitcoin.co.id platform;
- 2.4 When Member/Verified Member records and uploads user generated content on the Bitcoin.co.id platform;
- 2.5 When Member/Verified Member uses the chat function on the Bitcoin.co.id platform;
- 2.6 When Member/Verified Member participates in competitions, promotions or surveys;
- 2.7 When Member/Verified Member participates in an activity or campaign on the Bitcoin.co.id platform;
- 2.8 When Member/Verified Member logs into their account or interacts with Bitcoin.co.id through external services or applications;
- 2.9 When Member/Verified Member interacts with us offline, including when Member/Verified Member interacts with offline Bitcoin.co.id employees that we outsource.

3. Data Use Bitcoin.co.id may use all or part of the data that has been obtained and collected from Member/Verified Member as mentioned in the previous section for the following matters:

- 3.1 Identify and register Member/Verified Member as a user and to administer, verify, deactivate or manage Member/Verified Member account;
- 3.2 Facilitate or enable any verification that in our opinion is necessary before Bitcoin.co.id provides services to Member/Verified Member or before we register Member/Verified Member as a user, including the Know Your Customer process;
- 3.3 To enable Bitcoin.co.id to provide, process and facilitate payment orders and transactions;
- 3.4 To facilitate Member/Verified Member Services, carry out Member/Verified Member instructions, deal with or respond to any questions asked by (or supposedly asked by) Member/Verified Member and/or on behalf of Member/Verified Member.
- 3.5 To communicate with Member/Verified Member and send information in connection with the use of the platform, including but not limited to information on any updates and support that may be required from time to time to ensure the smooth running of Bitcoin.co.id Services;
- 3.6 To notify Member/Verified Member regarding any updates on the Bitcoin.co.id platform or changes to the services provided;
- 3.7 To monitor and analyze user activity, behavior and demographic data including Bitcoin.co.id's habits and responsiveness to various services available on the platform;

- 3.8 To send Member/Verified Member in terms of direct or targeted marketing communications, advertisements, promos, surveys, and special offers or promotions;
- 3.9 To use information obtained from Member/Verified Member for research, analysis, development and product testing purposes in order to improve the security and security of services on the Site, as well as develop new features and products;
- 3.10 Monitor or investigate suspicious transactions or transactions indicated to contain elements of fraud or violations of the Terms and Conditions or applicable legal provisions, and take necessary actions as a follow-up to the results of the monitoring or investigation of the transaction;
- 3.11 In certain circumstances, Bitcoin.co.id may need to use or disclose User data for law enforcement purposes or to fulfill applicable legal and regulatory requirements, including in the event of a dispute or legal process between Member/Verified Member and Bitcoin.co.id ;
- 3.12 Every other purpose that Bitcoin.co.id will notify Member/Verified Member upon obtaining Member/Verified Member approval is collectively referred to as the (“Purpose”);
- 3.13 Because the Purpose of Bitcoin.co.id will/may collect, use, disclose or process Member/Verified Member personal data depending on the situation at hand, that purpose may not be listed above. However, Bitcoin.co.id will notify Member/Verified Member about such other purposes when obtaining Member/Verified Member approval, except for applicable data processing without Member/Verified Member approval permitted by the Privacy Law.

4. Disclosure of Member/Verified Member Personal Data Bitcoin.co.id guarantees that there will be no sales, leakage, transfer, distribution or lending of Member/Verified Member personal data to other parties, without the permission of the Member/Verified Member, except when in cases or events following:

- 3.1 When there is a need for Member/Verified Member data disclosure to other parties who assist Bitcoin.co.id in providing services on the Bitcoin.co.id platform and processing all forms of Member/Verified Member activity on the Bitcoin.co.id platform, including but not limited to transaction processing, payment verification, and others;
- 3.2 Bitcoin.co.id can provide and provide relevant data or information to business partners or Bitcoin.co.id partners in accordance with Member/Verified Member approval rules to use business partner services, which include applications, sites or other platforms that integrate with each other. API or its services, or business partners with whom Bitcoin.co.id has collaborated to deliver the form of promotional services, contests or other special matters;
- 3.3 Other things needed by Bitcoin.co.id such as banking services, payments, and others with Member/Verified Member in this case including solving obstacles and other things;
- 3.4 Bitcoin.co.id may provide relevant information to vendors, consultants, marketing partners, research firms or similar service providers;

- 3.5 Member/Verified Member contact Bitcoin.co.id through public media such as blogs, social media, other features on the platform, communication between users in chat features that can be viewed publicly;
- 3.6 Bitcoin.co.id may share Member/Verified Member information with subsidiaries and affiliates to help maximize or provide services and data processing for and on behalf of Bitcoin.co.id;
- 3.7 Bitcoin.co.id discloses Member/Verified Member data for efforts to comply with and fulfill legal obligations and/or legitimate requests from Similar Law Enforcement Agencies and Apparatuses.

5. Information Storage and Deletion

- 5.1 Member/Verified Member Personal Information will only be stored for as long as necessary to fulfill the purpose of its collection, or as long as such storage is required or permitted by applicable laws and regulations. Bitcoin.co.id will stop storing Personal Information, or remove the intent of relating such Personal Information to you as an individual, as soon as it is deemed that the purpose for which the Personal Information was collected is no longer required by storing Personal Information and storage is no longer necessary for business or personal purposes. law.
- 5.2 Personal Information from Member/Verified Member collected by Bitcoin.co.id can be stored, transferred, or processed by third party service providers. Bitcoin.co.id will make reasonable efforts to ensure that all such third party service providers provide a level of protection commensurate with Bitcoin.co.id's commitments under this Privacy Policy.
- 5.3 Personal Information from Member/Verified Member can also be stored or processed outside Member/Verified Member country by parties working for Bitcoin.co.id in other countries, or by third party service providers, vendors, suppliers, partners, contractors, or affiliates from Bitcoin.co.id. In that case, Bitcoin.co.id will ensure that the Personal Information remains subject to a level of protection commensurate with what is required by country law (and, in any case, in line with our commitments in this Privacy Policy).
- 5.4 Bitcoin.co.id will store and process information as long as the Member/Verified Member account is active, but Bitcoin.co.id cannot delete the account.

6. Cookie

- 6.1 Cookies are small data storage places located on a computer or other device when a Member/Verified Member browses and/or visits the Bitcoin.co.id platform.
- 6.2 Cookies are identifiers that are transferred to Member/Verified Member computers or mobile devices that allow us to recognize Member/Verified Member computers or devices and notify Bitcoin.co.id about how and when the Services or Platforms are used or visited, by how many people, and to track activity on the Bitcoin.co.id

Platform. Bitcoin.co.id may link cookie information to personal data. Cookies are also linked to information regarding Member/Verified Member transactions, for example. Cookies are also used to deliver specific content of interest Member/Verified Member and to monitor the use of the Bitcoin.co.id Service.

- 6.3 Member/Verified Member will automatically accept Cookies when a Member/Verified Member Computer or Device uses or browses the Bitcoin.co.id platform. However, Member/Verified Member may choose to modify or choose to refuse the use of Cookies through web or browser settings preferences on Member/Verified Member's device or computer.
- 6.4 Bitcoin.co.id uses Google Analytics ("Features"), where data obtained from the use of these Features includes Member/Verified Member IP addresses, Member/Verified Member device types, and others ("Data"). The data are used by Bitcoin.co.id for platform development and Bitcoin.co.id Content and advertising. Member/Verified Member can choose not to be accessed by Features by downloading the Google Analytics Opt-Out Add-on on the Member/Verified Member web browser.
- 6.5 Bitcoin.co.id may use and provide information on Member/Verified Member data obtained by Bitcoin.co.id from the use of Member/Verified Member Cookies to third parties, such as location data, advertising identifiers, or email addresses used for advertising, which include: but not limited to, for promotional and advertising purposes where the data is not personally identifiable.
- 6.6 The use of Cookies can be controlled by the Member/Verified Member through the preferences of the web browser settings used by the Member/Verified Member, namely by modifying or choosing to refuse the use of Cookies. However, by making these settings, service performance when accessing the Bitcoin.co.id platform can be affected, such as certain functions and pages on the Bitcoin.co.id Site cannot work optimally for services to Member/Verified Member.

7. Privacy Policy Update

Bitcoin.co.id may update this Privacy Policy from time to time. Hereby, Bitcoin.co.id advises Member/Verified Member to read carefully and, always check back on each of these privacy pages from time to time to find out any changes that have occurred in this Privacy Policy.

8. Member/Verified Member Personal Data Protection

- 8.1 Bitcoin.co.id implements various security measures and strives to ensure Member/Verified Member Personal Data in the Bitcoin.co.id system. Member/Verified Member personal data is behind a secure network and can only be accessed by a small number of employees who have special access rights to the system. However, the absence of absolute guarantees or security is inevitable.
- 8.2 Bitcoin.co.id will store personal data in accordance with the Privacy Act and/or other applicable laws. That is, Bitcoin.co.id will destroy or anonymize Member/Verified Member personal data when Bitcoin.co.id reasonably considers that (i) the purpose of

the personal data collected is no longer functioning by the storage of the personal data; (ii) storage is no longer necessary for any legal or business purposes; and (iii) there is no warrant that legitimizes the further withdrawal of the personal data. If the Member/Verified Member stops using the Bitcoin.co.id Platform, or the Member/Verified Member's permission to use the Platform and/or Service is terminated or withdrawn, Bitcoin.co.id may continue to store, use and/or disclose the Member's personal data/ Verified Member in accordance with the Privacy Policy and obligations of Bitcoin.co.id under the Privacy Law. Subject to applicable law, Bitcoin.co.id can safely dispose of Member/Verified Member personal data without prior notification to Member/Verified Member.

9. Information about children

The Service is not intended for children under the age of 17. Bitcoin.co.id does not knowingly collect or store any personal data or non-personal information from anyone under the age of 17 and any part of the Bitcoin.co.id Platform or Services is not intended for children under the age of 13. As a parent or legal guardian, please do not give permission for children under your care to submit personal data to Bitcoin.co.id. In the event that personal data of children under the age of 17 under your care are disclosed to Bitcoin.co.id, You hereby consent to the processing of the child's personal data and accept and agree to be bound by this Privacy Policy on behalf of the child. Bitcoin.co.id will close any accounts used exclusively by such children and will issue and/or delete any personal data that Bitcoin.co.id believes was sent without the consent of the minor's parent or legal guardian. 13 years old.

10. Disclaimers Regarding Security And Third Party Sites

- 10.1 Bitcoin.co.id DOES NOT WARRANT THE SECURITY OF PERSONAL DATA AND/OR OTHER INFORMATION THAT MEMBER/VERIFIED PROVIDE ON THIRD PARTY SITES. Bitcoin.co.id does implement a variety of security measures to maintain the safety of Member/Verified Member personal data that exists or is under the control of Bitcoin.co.id. Member/Verified Member personal data is accommodated behind a secure network and can only be accessed by a limited number of people who have special access rights to the system, and are required to maintain the confidentiality of the personal data. If a Member/Verified Member makes an order or accesses personal data, Bitcoin.co.id offers the use of a secure server. All personal data or sensitive information that Member/Verified Member provides, is encrypted into our database and can only be accessed as stated above;
- 10.2 In an effort to provide Member/Verified Member with increased value, Bitcoin.co.id may choose various third party websites to link to, and frame within the Platform. Bitcoin.co.id may also participate in co-branding and other relationships to offer e-commerce and services and other features for Bitcoin.co.id visitors. All these linked

sites have their own independent privacy policies and security settings. Even if the third party is affiliated with Bitcoin.co.id, Bitcoin.co.id has no control over these linked sites, each of which has its own privacy and data collection practices that are separate from Bitcoin.co.id. Data collected by Bitcoin.co.id co-branded partners or third party websites (even, if offered on, or through the Bitcoin.co.id Platform) may not be accepted by Bitcoin.co.id.

10.3 Therefore, Bitcoin.co.id is not responsible or liable for the content, security settings (or the absence of security settings), and the activities of these linked sites. These linked sites are only for Member/Verified Member convenience, and therefore Member/Verified Member access them at the Member/Verified Member's own risk. However, Bitcoin.co.id strives to protect the integrity of the Bitcoin.co.id Platform and the links placed on each site, and therefore, Bitcoin.co.id welcomes any feedback regarding these linked sites (including, but not limited, if certain links do not work).

11. Question

Problems or Complaints

11.1 If the Member/Verified Member has any questions or concerns regarding Bitcoin.co.id's privacy practices, please contact them via email at support@bitcoin.co.id